

# Central Register of Persons (CRO)



TENTO SYSTÉM  
VYUŽIVÁ PŘIHLÁŠENÍ  
IDENTITOU CRO

CRO registration and account management here: [moje.slu.cz](https://moje.slu.cz)

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## Basic information

Every user of services and ICT systems on the university has been assigned an unique e-identity (**CRO**). This identity will not change and will stay the same throughout every studies or employments on SU.



Accounts for **students** will stay active for 600 days after the end of studies.

Accounts for **staff** are terminated **immediately** after the end of the contract, if not settled otherwise.

- CRO is generated automatically in shape of three letters (mostly first three letters of surname) and four numbers - for example **xyz9876**
  - CRO among other things is used as a login into the ICT systems and sservices on SU
  - CRO can be recovered on Personal portal [moje.slu.cz](https://moje.slu.cz) (instructions [here](#))
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## User name

- **CRO** - most ICT systems a services on SU (for example **xyz9876**)
  - **CRO(at)slu.cz** - wifi network **Eduroam** (for example **xyz9876(at)slu.cz**)
  - **CRO(at)ad.slu.cz** - service **Microsoft 365** and **MS Teams** (for example **xyz9876(at)ad.slu.cz**)
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## Password

- **must** contain **minimum** of eight characters
  - **must** contain lowercase and uppercase
  - **must** contain number
  - **cannot** contain space and other special characters
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## Instructions

- CRO registration in Czech language can be found [here](#)
- change/recover password or recover forgotten user name [here](#)

CRO identity is used at:

- [Mail Portal](#)
- [Portal IS SU](#)
- [Novell \(in labs\), Public](#)
- [Printing](#)
- [ISKaM](#)

## E-mail



Address of the email portal - [mail.slu.cz](mailto:mail.slu.cz)

## Portal IS SU



Address for information portal IS SU - [is.slu.cz](http://is.slu.cz)

## HelpDesk



In case of problem use [HelpDesk](#).

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