



In case of Eduroam password follow [this step](#) in the instruction for Eduroam setup.

## Forgotten login credentials for CRO



A code will be needed to change your user password. It will be sent to your registered mail or phone number. Keep that information up-to-date.

If you **forgot your username or password to CRO** (e-mail, Novell, IS), use the web adress [moje.slu.cz](https://moje.slu.cz) to recover them [Pic.1](#).

Pic.1

My SU

My SU is a portal for employees and students of Silesian University in Opava.

Login

I have the CRO account and I want to login into My SU

User name

Did you forget your user name? Help is [here](#). **1**



Password

Did you forget your CRO password or have your account blocked? Help is [here](#). **2**

I don't have th CRO ID. Registration [here](#).

Login

1. For **CRO identity**, click on **here** marked by the arrow **1**. You will open website with steps to recover the identity. [Pic.2](#)
1. For **CRO password**, click on **here** marked by the arrow **2**. You will open website with steps to recover the password. [Pic.3](#)

 SILESKÁ UNIVERZITA V OPAVĚ	 SILESKÁ UNIVERZITA V OPAVĚ
<h3>Recovery of the CRO user account</h3> <p>I case of forgotten user name, you can have it sent on your chosen method of registration (mobile phone or email address).</p> <div><p>Send user name</p><div><p>Name</p><input type="text"/></div><div><p>Surname</p><input type="text"/></div><div><p>Select the method of registration</p><p><input type="radio"/> Mobile number</p><p><input type="radio"/> Private email address</p></div><div>Send user name</div></div>	<h3>Set new password / unblock CRO account</h3> <p>I case of forgotten CRO password or blocked CRO account, you can set a new CRO password here.</p> <div><p>Your new password</p><div><p>User name</p><input type="text"/></div><div><p>Name</p><input type="text"/></div><div><p>Surname</p><input type="text"/></div><div>Send and set new CRO password / unblock CRO account</div></div>

From:

<https://uit.opf.slu.cz/> - Ústav informačních technologií

Permanent link:

<https://uit.opf.slu.cz/en:navody:zapomenuteheslo?rev=1665472976>Last update: **2022/10/11 07:22**