



In case of Eduroam password follow [this step](#) in the instruction for Eduroam setup.

Forgotten login credentials for CRO



A code will be needed to change your user password. It will be sent to your registered mail or phone number. Keep that information up-to-date.



If you **forgot your username or password to CRO** (e-mail, Novell, IS), use the web adress moje.slu.cz to recover them [Pic.1](#).

Pic.1

- For **CRO identity**, click on **here** marked by the arrow **1**. You will open website with steps to recover the identity. [Pic.2](#)
- For **CRO password**, click on **here** marked by the arrow **2**. You will open website with steps to recover the password. [Pic.3](#)

Pic.2

Pic.3

 <p>Recovery of the CRO user account</p> <p>I case of forgotten user name, you can have it sent on your chosen method of registration (mobile phone or email address).</p> <p>Send user name</p> <p>Name <input type="text"/></p> <p>Surname <input type="text"/></p> <p>Select the method of registration</p> <p><input type="radio"/> Mobile number</p> <p><input type="radio"/> Private email address</p> <p><input type="button" value="Send user name"/></p>	 <p>Set new password / unblock CRO account</p> <p>I case of forgotten CRO password or blocked CRO account, you can set a new CRO password here.</p> <p>Your new password</p> <p>User name <input type="text"/></p> <p>Name <input type="text"/></p> <p>Surname <input type="text"/></p> <p><input type="button" value="Send and set new CRO password / unblock CRO account"/></p>
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