



In case of Eduroam password follow [this step](#) in the instruction for Eduroam setup.

# Forgotten login credentials for CRO



A code will be needed to change your user password. It will be sent to your registered mail or phone number. Keep that information up-to-date.

If you **forgot your username or password to CRO** (e-mail, Novell, IS), use the web adress [moje.slu.cz](https://moje.slu.cz) to recover them [Pic.1](#).

Pic.1

SLEZSKÁ UNIVERZITA V OPAVĚ

## My SU

My SU is a portal for employees and students of Silesian University in Opava.

**Login**

I have the CRO account and I want to login into My SU

**User name**

Did you forget your user name? Help is [here](#). **1**

**Password**



Did you forgot your CRO password or have your account blocked? Help is [here](#). **2**

I don't have th CRO ID. Registration [here](#).

**Login**

- For **CRO identity**, click on **here** marked by the arrow **1**. You will open website with steps to recover the identity. [Pic.2](#)
- For **CRO password**, click on **here** marked by the arrow **2**. You will open website with steps to recover the password. [Pic.3](#)

Pic.2 | Pic.3

 <b>Recovery of the CRO user account</b> <small>I case of forgotten user name, you can have it sent on your chosen method of registration (mobile phone or email address).</small> <hr/> <b>Send user name</b> <input type="text"/> <small>Name</small> <input type="text"/> <small>Surname</small> <input type="text"/> <small>Select the method of registration</small> <input type="radio"/> Mobile number <input type="radio"/> Private email address <hr/> <input type="button" value="Send user name"/>	 <b>Set new password / unblock CRO account</b> <small>I case of forgotten CRO password or blocked CRO account, you can set a new CRO password here.</small> <hr/> <b>Your new password</b> <input type="text"/> <small>User name</small> <input type="text"/> <small>Name</small> <input type="text"/> <small>Surname</small> <input type="text"/> <hr/> <input type="button" value="Send and set new CRO password / unblock CRO account"/>
---	--

From: <https://uit.opf.slu.cz/> - **Ústav informačních technologií**

Permanent link: <https://uit.opf.slu.cz/en:navody:zapomenuteheslo>

Last update: **2024/02/14 09:47**

