

# HelpDesk OPF



If sending a request to the HelpDesk **don't put the IT staff in the copy!** Only use **ONE** of the addresses per request!

Your request can be sent to these addresses:

address	usage
<b>helpdesk(at)opf.slu.cz</b>	universal for all kinds of requests
<b>is(at)opf.slu.cz</b>	requests aimed at IS SU
<b>rozvrhy(at)opf.slu.cz</b>	requests aimed at the schedule
<b>obchod(at)opf.slu.cz</b>	requests aimed at the Shopping Center in v IS SU

Always state :

- **Subject** - a short summary of the issue (e.g. problem with login)
- **Body** - a detail description (add screenshot if needed)
- **Signature** - Your signature and student UIN (UČO) for better communication

You can access your requests [HERE](#)

From:

<https://uit.opf.slu.cz/> - Ústav informačních technologií

Permanent link:

<https://uit.opf.slu.cz/en/navody:helpdesk>

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