

# HelpDesk OPF



If sending a request to the HelpDesk **don't put the IT staff in the copy!** Only use **ONE** of the addresses per request!

Your request can be sent to these addresses:

address	usage
<a href="mailto:helpdesk(at)opf.slu.cz">helpdesk(at)opf.slu.cz</a>	universal for all kinds of requests
<a href="mailto:is(at)opf.slu.cz">is(at)opf.slu.cz</a>	requests aimed at IS SU
<a href="mailto:rozvrhy(at)opf.slu.cz">rozvrhy(at)opf.slu.cz</a>	requests aimed at the schedule
<a href="mailto:obchod(at)opf.slu.cz">obchod(at)opf.slu.cz</a>	requests aimed at the Shopping Center in v IS SU

Always state :

- **Subject** - a short summary of the issue (e.g. problem with login)
- **Body** - a detail description (add screenshot if needed)
- **Signature** - Your signature and student UIN (UČO) for better communication

You can access your requests [HERE](#)

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