



In case of Eduroam password follow [this step](#) in the instruction for Eduroam setup.

Forgotten login credentials for CRO



A code will be needed to change your user password. It will be sent to your registered mail or phone number. Keep that information up-to-date.


If you **forgot your username or password to CRO** (e-mail, Novell, IS), use the web adress moje.slu.cz to recover them [Pic.1](#).

Pic.1

- For **CRO identity**, click on **here** marked by the arrow **1**. You will open website with steps to recover the identity. [Pic.2](#)
- For **CRO password**, click on **here** marked by the arrow **2**. You will open website with steps to recover the password. [Pic.3](#)

Pic.2

Pic.3



Recovery of the CRO user account

I case of forgotten user name, you can have it sent on your chosen method of registration (mobile phone or email address).

Send user name

Name


Surname

Select the method of registration

☐ Mobile number

☐ Private email address

Send user name



Set new password / unblock CRO account

I case of forgotten CRO password or blocked CRO account, you can set a new CRO password here.

Your new password

User name

Name

Surname

Send and set new CRO password / unblock CRO account

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